



Service Agreement & Contract for Pet Sitting Service

I, _____, agree to the company Policies and Procedures as well as to the following relative to my pet(s) while in the care of Dachs 2 Danes, Inc. (D2D).

1. D2D agrees to provide all pet care services in a reliable, caring, and trustworthy manner. I understand that it is D2D's sole responsibility, with regard to my pet(s), to act with reasonable care. If my pet becomes ill, injured, dies and/or escapes while in the custody and care of D2D (whether such illness, injury or death is discovered while in the custody of D2D or afterwards), I agree that if D2D acted with reasonable care, I shall not bring any claim, suit, or action of any kind against D2D arising out of the illness, injury or death of my pet(s). _____ (Initial)
2. I understand that I am to leave payment in full on the kitchen counter, pay over the phone, or pay online before the start of my pet care service. I also understand that, if applicable, I will be billed for additional fees (i.e. veterinary care, transportation, food or supplies, additional and emergency visits) incurred during my pet care service. I further understand that billed services are to be paid in full within 10 days of the last service. D2D reserves the right to refuse future service to me for non-payment. _____ (Initial)
3. I agree that in the event of inclement weather or natural disaster precluding safe travel, D2D and its representatives are entrusted to use his/her best judgment in caring for my pet(s) and home. I further agree that D2D will be held harmless from consequences related to such disasters. _____ (Initial)
4. If my primary pet sitter is unable to perform services, I authorize D2D to arrange for another pet sitter to fulfill responsibilities as set forth in this contract. _____ (Initial)
5. I understand that if I authorize any other person, including housekeepers, contractors, family members, relatives, friends, and/or neighbors of any age, to enter my home during the time of my scheduled pet care service, or any future period, that constitutes a shared-visits arrangement. I agree to disclose such access to my home including that of any realtors and prospective buyers. I understand that because D2D will not have sole access to my home and does not exercise sole care of my pet(s), D2D cannot be held responsible for incidents involving my home or pet(s) during such periods. _____ (Initial)
6. I understand that if I request my pet(s) to be left unattended for periods of time in an outside area, either around or near my residence, I agree to hold D2D harmless in the event of any injury or death to my pet(s) occurring during that time. This may include, but is not limited to, requests to leave my dogs unattended on my property, either in an enclosed area or not; my cat left to roam outside of my home and its property; or my pet left in an electronic containment system (invisible fence) which may or may not be operational. _____ (Initial)
7. I understand that D2D cannot be held responsible for damage to my home or yard while unattended. The D2D representative will attempt to clean up any mess left by my pet(s) (i.e. hairballs, vomit, urine, and other carpet stains) if I leave the appropriate cleaning supplies (i.e. rags, paper towels, and carpet spot remover) out in plain sight. I further understand that D2D cannot be responsible for messes made after the last scheduled visit. _____ (Initial)
8. I certify that my pet(s) are currently vaccinated and I agree to keep them current on their vaccinations while in the care of D2D. Should a D2D representative be bitten or otherwise exposed to any disease or ailment received from my pet(s), it will be my responsibility to pay all costs and damages incurred by the victim. I agree to indemnify, hold harmless and defend D2D and its representatives in the event of a claim by any person injured by my pet(s). _____ (Initial)
9. I authorize D2D by signature on contract to seek emergency veterinary care for my pet(s) with release from all liabilities related to transportation, treatment, and expense. If my specified veterinarian is unavailable, D2D is authorized to take my pet(s) to the nearest reputable 24-hour veterinary hospital. _____ (Initial)

10. In the event of a medical emergency, I authorize D2D to approve treatment up to \$ _____. I understand that D2D will make an initial effort to contact me regarding any treatments, illness, injury, or potential problems as soon as possible. If I am unreachable, I authorize D2D to approve medical and/or emergency treatment (excluding euthanasia) as recommended by a veterinarian. I agree to reimburse D2D for any expenses incurred (including but not limited to veterinary care, pet food, and supplies) plus any additional fees for attending to this. I understand that D2D and its staff assume no responsibility for the actions and decisions of the veterinary staff, the health, or death of my pet. _____ (Initial)
11. I understand that I am responsible for notifying D2D of any travel plan changes (such as a delayed departure or early return) in sufficient time to avoid the expense of unnecessary visits. If I am home when the pet sitter arrives for the scheduled visit, I understand that I will be charged the full visit rate. _____ (Initial)
12. I agree to provide D2D with (2) working keys to my home; one for use by a D2D representative providing care, and the other to be kept in a secure location at the D2D office for emergency purposes. D2D agrees to use a coding system to identify the keys, not marking the keys with my name and/or address. I understand that D2D will automatically retain my keys at the end of each service period unless I request the keys be returned in writing. I further understand that I will be charged a \$10 fee if D2D is required to pick-up or drop-off my keys after the initial Meet & Greet. _____ (Initial)
13. If D2D is to enter my home or property by any means other than a key, I agree to provide all codes and/or passwords needed to gain access to my pet(s) and their food/supplies. _____ (Initial)
14. In the event that D2D has to employ a locksmith due to a malfunction of the lock or failure on my part to leave a key, I agree to pay all locksmith fees plus a service fee of \$50 to D2D. In the event that a D2D representative has to wait for police to arrive at my home in response to an alarm, due to failure on my part to provide a current alarm code or password, I agree to pay any fines incurred plus a service fee of \$50 to D2D. _____ (Initial)
15. I understand that I am responsible for making all appropriate arrangements with security in my gated/guarded community to allow D2D and its representatives access. I further understand that if appropriate arrangements have not been made with security, D2D assumes no liability if they are unable to care for my pet(s) or home. _____ (Initial)
16. I understand that D2D reserves the right to terminate this contract at any time or during its term if D2D, in its sole discretion, determines that my pet(s) poses a danger to the health or safety D2D's representative. If concerns prohibit a pet sitter from caring for my pet(s), I authorize D2D to place my pet(s) in a boarding facility with all charges there from to be charged to me. _____ (Initial)
17. I authorize this agreement and contract to be valid approval for future services of any purpose provided by this contract. D2D is permitted to accept reservations for future service and update pertinent information without additional signed contracts or written authorization. I understand that this contract can be terminated at any time for any reason by either party. _____ (Initial)

I certify that I have read, understand and agree to the rules and regulations set forth on the preceding pages and agreement. I agree to abide by the rules and regulations and accept all terms, conditions and statements of this agreement.

Please sign in the presence of a Dachs 2 Danes, Inc. representative

Pet Owner's Name (please print): _____

Pet Owner's Signature: _____

Date: _____

Dachs 2 Danes, Inc. Representative's Signature: _____

Date: _____